

April 14, 2020

Dear Elders, Families and Friends of MSS,

Today, a case of COVID-19, the illness resulting from the novel coronavirus, has been diagnosed in an elder at Aldersgate Retirement Community in Meridian, Mississippi.

The elder is in isolation and is receiving the appropriate care. We have notified public health officials as required and are following procedures recommended by the Centers for Disease Control & Prevention. We are taking every step as recommended by authorities to contain the spread. We want to make residents, their families, and our dedicated staff aware of this situation and reassure everyone that we are on top of it. We will contact you if your loved one is suspected of being exposed to COVID-19 and we will take the necessary protective measures together.

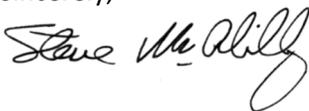
We are not permitting visitors per the recommendation of the Centers for Disease Control and Prevention. We do encourage you to contact the Aldersgate Staff for updates on the status of your loved one. We understand that you are concerned about your loved one, but it is crucial that we continue to restrict visitation to reduce the spread of this virus. We also understand that connecting with family members is incredibly important to our residents. Family members are encouraged to connect with their loved ones through video chat, calling, texting, or other social media formats. We need your help in battling COVID-19. Please visit the Centers for Disease Control and Prevention (CDC) website to learn how you can help prevent the spread in our community. Adherence to their recommendations and respect for our restricted visitation policies will help Aldersgate from incurring further exposure.

We know this is a difficult time for everyone. We will continue to provide you with updates as they become available. Please know that we are strictly adhering to all directions from the local and state health department. We know that you may have questions and we encourage you to contact our staff. They are working hard to serve and protect the elders.

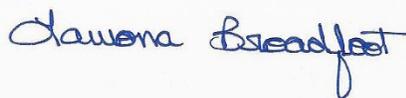
Developments are changing day by day, minute by minute. Our focus remains on the health and well-being of our community. We must also recognize our team for the concern and commitment they have shown to our residents during this challenging time. Our mission has never been more meaningful.

Thank you all for your support. We will provide updates regularly. If you have any questions, please let me know.

Sincerely,



Steve McAlilly
President/CEO



Lawona Broadfoot
Aldersgate Executive Director

For God has not given us a spirit of fear, but one of power, love, and sound judgement. ~ 2 Timothy 1:7