

November 4, 2020

Dear Elders, Families and Friends of MSS,

Our team has completed our weekly COVID-19 testing and we'd like to share those results with you.

We had one elder from a Green House test positive for COVID-19. In addition, we had five employees test positive for the virus as well. All other elders and employees have tested negative for the virus. The elder is quarantined and is receiving appropriate care. The employees have been asked to quarantine at home and are also receiving appropriate care. We continue to follow the CDC's criteria for return to work with all employees.

We have notified public health officials and are following all recommendations provided by CMS and the Mississippi State Department of Health. Please note that the MSDH defines an outbreak in long-term care facilities as a single positive case among elders or more than one case among employees over a 14-day period.

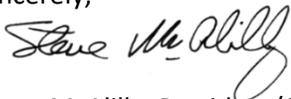
Please note that when a house has been directly impacted by infection, restrictions or testing, our staff contacts each resident personally and phones the emergency contact person to inform them of the current situation. If you have not been called, your loved one's house has not been impacted and this communication is provided for general information purposes only.

We will continue to offer outdoor visits at the Green Houses unless your house has been placed on quarantine. Visits will need to be scheduled and all protocols for safety as previously outlined must be followed. **Our ability to continue offering visits of any sort at any level of care depends on everyone staying virus free.**

Mississippi's numbers are currently very high, so we want to remind everyone to take every measure possible to slow the spread of this virus. Please continue to practice social distancing, wear a mask, perform good hand sanitation, keep the size of your group gatherings small and whenever possible, avoid being out in the general public. So long as the positivity rate is high in our county and state, it is very difficult to keep the virus away from the elders and our employees. We need everyone to do their part to ensure everyone stays virus-free. As we head into the holiday season, please remember that the greatest gift you can offer the elders is time with their families and that can only happen if the positivity rate decreases.

As a reminder, we are posting regular updates online and our dedicated message line. You can call 662-844-8977 Ext. 224 for a pre-recorded message or go to mss.org/Traceway and click on the COVID-19 Update Button. As always, you can reach out to our administrative office at Traceway for any questions you may have.

Sincerely,



Steve McAlilly, President/CEO of MSS



Kasie Wood, Traceway Executive Director