

December 11, 2020

Dear Elders, Families and Friends of MSS,

We have been notified that two elders from Riggs Manor Retirement Community have been diagnosed with COVID-19. The elders are quarantined and are receiving appropriate care. In addition, an elder from the Green Houses has also tested positive for the virus. This elder is also quarantined and is receiving appropriate care. We have notified public health officials and are following all recommendations provided by the CDC and the Mississippi State Department of Health.

We have contacted all elders and employees who may have been exposed to make them aware of the situation. Please know that we have followed, and will continue to do so, all guidance set forth by state and federal officials for privacy, elder care, employee safety, and efforts to stop the spread of COVID-19.

The Manor will be on quarantine until we are clear of infection. We are asking all elders to remain in their apartments to ensure the virus is not spread within the Manor. All in-person dining will be closed, and we will deliver meals to each room. In addition, our team will also make mail delivery for each elder as well. All internal group gatherings and activities will be put on hold until we are out of this quarantine period. Family visiting has been suspended at this time as well.

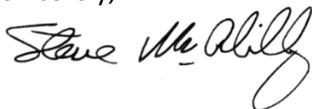
In order to help identify and isolate potential cases of the virus, Methodist Senior Services is arranging for a group testing at Riggs. Once we receive a confirmed date from the Office of the State Epidemiologist, we will notify the elders and their contacts in order to share that information.

Mississippi is currently seeing very large numbers of infections diagnosed each day and we must remain vigilant in order to prevent further infection at Riggs Manor. Hinds County is currently a red county with a positivity rate of 15% which is among the highest across the state. We ask that all elders continue to shelter in place as much as possible. Please let our employees, your family and our volunteers help keep you safe by running errands and allowing you to stay protected.

In addition, we want to ask everyone to take every measure possible to slow the spread of the virus. Please continue to practice social distancing, wear a mask, perform good hand sanitation, refrain from group gatherings of any size and whenever possible, avoid being out in the general public. Please do your part to keep the Riggs Manor elders and employees safe.

As a reminder, we are posting regular updates online and our dedicated message line. You can call 662-844-8977 Ext. 226 for a pre-recorded message or go to mss.org/Riggs and click on the COVID-19 Update Button. As always, you can reach out to our administrative office at Riggs Manor for any questions you may have.

Sincerely,



Steve McAlilly
President/CEO



Jerone Lacking
Riggs Manor Executive Director

For God has not given us a spirit of fear, but one of power, love, and sound judgement. ~ 2 Timothy 1:7