



Methodist
Senior Services
Celebration. Innovation. Hope.

WE LOVE
WHAT WE DO...

*...serving older adults in the
spirit of Christian love.*



**ANNUAL
REPORT**

2018



From an idea to a fully realized and unforgettable experience...



Steve McAlilly
CEO/President

Hello!

It really takes more than a village. In this “Annual Report” we share all the parts that together make the most innovative, caring places in the world for elders to live meaningful, engaged lives. To the extent that we are successful is all because of you—those parts of the village.

We start with the villages themselves—those buildings and places that serve as the vessels that hold the elders in safe, secure, and healthy places.

Then we add employees who see their “work” as a mission, rather than a job. They are people who are called and who care. Though they are paid with money, the real pay is the satisfaction of being able to love someone through their work.

To the villages and employees we add the volunteers—those whose generous gifts of time and service help bring life and meaning to the elders in many wonderful ways.

Next are added the gifts of donors who recognize that their blessings become blessings—providing resources that enable our mission in ways not possible without them.

And you can’t forget the family members who care for their loved ones even when it is difficult to find the time and energy—just like the elders were there for them in other days. They make a difference.

But most of all the stories here have the elders at the heart of them all—why we do what we do where we do! The circle is complete because they are the blessings—they bring life and wisdom to the village and all the people of the village.

Great Teamwork

Coming together is a beginning. Keeping together is progress. Working together is success. --Henry Ford

Every year Methodist Senior Services produces an Annual Report. We like to use this Annual Report to brag on the great team of residents, family members, employees, and volunteers we have here at MSS. We'd love for you to join our team too! We think once you read this report, you'll find MSS and her campuses are the right team to be on!

To serve older adults in the spirit of Christian love.

OUR MISSION

To make Mississippi the best place in the country to grow old.

OUR VISION

Servant Ministry

The Dignity Of Elders

Compassion For Those We Serve

Operational Excellence

Innovative Service

OUR CORE VALUES

Non-denominational

Services are provided regardless of race, gender, religion, national origin or income.

Service rather than profit oriented.

No one has ever had to leave their home on one of our campuses because they ran out of money, thanks to The Sunday Fund, which is a benevolence fund created to meet the financial burdens of elders who have outlived their resources and can no longer afford the cost of housing or care.

OUR PHILOSOPHY

OUR ORGANIZATION

Founded in 1962 as a charitable, not-for-profit, 501(c)(3) organization. A United Methodist related institution that provides service ministry to elders served by the Mississippi Annual Conference of the United Methodist Church.

About US

The History of Methodist Senior Services

1961 - The Conference authorized the establishment of a special committee on aging ministries.

1962 - Granted a nonprofit corporate charter and named North Mississippi Methodist Homes for the Aging, Inc.

1964 - The Reverend J. W. Carroll was appointed as the organization's first Executive Director.

The site for its first retirement facility was selected in the western edge of Tupelo.

1966 - Traceway Manor, MSS' first project, began.

1967 - Traceway Manor apartments opened.

1972 - Meals on Wheels of Lee County became an outreach ministry of MSS.

1975 - Cedars Health Care on the Traceway Campus opened.

1978 - Flowers Manor in Clarksdale opened.

1979 - Trinity Place in Columbus opened.

1980 - The Traceway Villas were added.

1982 - The Mississippi Conferences adopted United Methodist Senior Services of Mississippi as a related institution opening the path for statewide facilities.

1984 - Seashore Manor/Gulf Oaks Manor in Biloxi joined the MSS family.

Additions were made to the Trinity Place Campus.

Lakeside Cottages added at Traceway.

1986 - Aldersgate Retirement Community in Meridian opened.

Wesley Manor in Hattiesburg opened.

1987 - Turner-Duvall Retirement Village opened in Leakesville.

The Guy Mitchell Personal Care Center was opened on the Traceway Campus.

1990 - Flowers Manor opened a Personal Care Facility.

Traceway made additions to Cedars Health Care and the Lakeside Cottages.

The MSS Corporate offices were moved off the Traceway Campus.

Trinity Personal Care was opened.

1991 - MSS established a gift Endowment Fund.

Dugan Memorial Home in West Point joined the MSS family.

A Personal Care Facility was added to the Biloxi Campus.

1993 - MSS began renovating the Historic Henry Clay Hotel in West Point as a Senior Living Facility.

1994 - Steve McAlilly is named as Bill Carroll's successor at the helm of MSS.

1995 - MSS formally adopts its long practiced mission statement of "Serving older adults in the spirit of Christian love".

Aldersgate opened a Personal Care Facility.

1996 - Trinity Health Care opens in Columbus.

Wesley Meadows opens in Hernando.

1998 - MSS earned the coveted EAGLE Accreditation.

Cottages added to Flowers Manor.

Riggs Manor in Raymond opened.

2003 - The organization officially changed its name to Mississippi Methodist Senior Services, Inc.

MSS was the first to construct and operate a revolutionary type of senior care facility, The Green Houses at Traceway.

2005 - Hurricane Katrina irrevocably damaged the Seashore Campus in Biloxi leading to its closure.

2008 - The Martha Coker Green Houses in Yazoo City opened.

2011 - The Seashore Board officially changed the campus name to Seashore Highlands and construction began on a new facility further inland in Gulfport.

MSS brought contract therapy services to its healthcare facilities statewide.

2012 - MSS marked its 50th Anniversary February 29, 2012.

MSS held 3 Senior Conferences in Jackson, Hattiesburg and Tupelo with more than 2,500 seniors attending.

MSS opened an in-house pharmacy, SeniorRx.

LeadingAge honored Steve McAlilly, MSS CEO, with its 2012 Award of Honor.

2013 - MSS opened its own therapy services division, SeniorTx.

May marked the 10 Year Anniversary of the Green House Homes. MSS, Traceway and the Green House Project held a block party on May 5th.

MSS conducted the organization's 4th EAGLE Accreditation self-study and peer review in 2013.

Seashore Highlands Cove Assisted Living Facility opened with 50 suites.

Full ownership of the Henry Clay Retirement Community in West Point was transferred to MSS.

Aldersgate and Anderson Hospital formed a partnership to build a primary care clinic.

MSS adopted a Tobacco Free Policy.

2014 - The Strategic Planning Retreat gave birth to a new concept in addressing elder needs: NextAge Mississippi.

MSS' 4th EAGLE accreditation was conferred to the organization at the UMA Conference.

Red Carpet Learning helped MSS develop the HERE TO HELP customer service program.

Seashore Highlands converted 21 suites of the Cove Assisted Living Facility to provide Memory Support Services.

2015 - Constructed a Memory Support Green House Home at Seashore Highlands which is the first Green House located on the Mississippi Gulf Coast.

Riggs Manor converted its 2 Assisted Living Green Houses to provide Memory Support Services.

MSS hosted statewide movie premieres of the Glen Campbell "I'll Be Me" Alzheimer's documentary, reaching nearly 1,500 Mississippians. His wife, Kim, held a Q&A panel after each showing.

The MSS Home office purchased the building beside it and renovated the additional 4,000 sf of office space.

2016 - Awarded Holleran Consulting's "Community Engagement Award" at the LeadingAge Conference.

Traceway resident, Alice Lute, was awarded the International Eden Elder Award at the annual conference, where she also won the "Eden's Got Talent" contest for her "sit-down" comedy routine.

Traceway Manor paid off its 50 year construction note.

Trinity Place hosted MSS' first Dream Flights day in partnership with Ageless Aviation to provide honor flights in a World War II restored biplane to resident veterans or spouses. MSS would go on to host 6 statewide days in 2017 and 3 days in 2019.



2017 - The 29 Villas at Seashore Highlands were completed and occupied.

The Henry Clay began hosting The Gatherings, for all elders in West Point. It was supported by the West Point Community Foundation.

Flowers Manor led a capital campaign for improvements and converted "The Glen" into a 10-elder Green House-like home. It was renamed The Fiser-Spradling House.

Martha Coker completed construction on the community pavilion paid for by the Mary Brickell Circle.

Traceway dedicated a resident driven "Eden Garden" at Traceway Manor.

Wesley Meadows constructed a new Fellowship Center.

NextAge Mississippi launched its navigator call center and its resource website.

The Wesley Meadows Board began a feasibility study in 2017 which launched a \$1.5 million capital campaign in 2018 to raise money to build a Memory Support Green House Home.

MSS received an \$87,000 Civil Money Penalty Grant from the Centers of Medicare and Medicaid for training in the 4 skilled nursing care facilities.

Aldersgate constructed a scenic walking trail around the campus.

Music and Memory began at the 4 nursing homes and Seashore Highlands in 2017, and Aldersgate in 2018.

2018 - Began a feasibility study for Aldersgate to see if the community would support a campaign to expand the campus.

MSS adopted a No Firearms Policy.

Aldersgate was named a 2018 recipient of the Holleran Consulting "Choice Community Award." Only 2 retirement communities were awarded this distinction.

NextAge Mississippi launched the handyman and housekeeping services to Lee County.



Milestones

Our Key Areas Of Work



Every year brings new challenges, changes, achievements and awards. 2018 was an excellent year for Methodist Senior Services. Our staff worked very hard to provide the very best in housing and services for elders across the state of Mississippi. Listed below are just a few of the things that took place in 2018 to improve our performance and services.



August 3-4, 2018, the Board of Directors, Members and Leadership Staff met at Eagle Ridge Conference Center to strategize new goals. Below are the stated objectives that came from that session.

STRATEGIC OBJECTIVES

1. Provide Quality and Affordable Housing and Services
2. Exceed Financial “Key Results Indicators” as established by the MSS Board of Directors
3. Achieve an \$8 million statewide endowment by January 2024
4. Become the “employer of choice” in each of our locations
5. Grow and expand NextAge Mississippi to all campus locations

5 MSS communities were recognized for their exceptional engagement results among independent living residents surveyed

Riggs Manor Retirement Community (Raymond)

The Henry Clay (West Point)

Traceway Retirement Community (Tupelo)

Turner-Duvall Retirement Village (Leakesville)

Wesley Meadows Retirement Community (Hernando)



3 MSS communities were recognized for their outstanding engagement with employee relations



Flowers Manor Retirement Community (Clarksdale)

The Martha Coker Green House Homes (Yazoo City)

Wesley Manor Retirement Community (Hattiesburg)



2018 Grants Received - \$128,590

- Amory Outreach Foundation: \$2,000 each for Traceway and Trinity
- Civil Monies Penalty Grant: \$12,340 received for continued training from the 2017 grant
- CREATE Foundation (Night for a Hand Up Event): \$5,250 for Meals on Wheels/NextAge
- Marchbanks Grant (CREATE Foundation): \$10,000 for NextAge for transportation needs
- Riley Foundation: \$4,000 for Aldersgate
- United Way of NE MS: \$10,000 for Sunday Fund; \$63,000 for Meals on Wheels
- West Point Community Foundation: \$20,000 for Henry Clay Senior Gatherings

2018 Campaign Totals (including cash and pledges as of 12/31/18)

- Flowers Manor Capital Campaign: \$641,041 (92% of \$700,000 goal)
- Wesley Meadows Capital Campaign: \$671,000 (45% of \$1.5 million goal)

2018 Campus/Program Fundraising

- Meals on Wheels of Lee County: Feed My Sheep Appeal raised \$29,831; Raised \$4,664 from their Annual Boston Butt & Bake Sale.
- Seashore Highlands: Birdies for Charity raised \$3,062 toward a new gazebo.
- Trinity Place: Held a Blues Festival to celebrate Grandparent's Day where local bands played and raised \$3,046 for the Sunday Fund.



Campus Achievements

- Began a feasibility study for Aldersgate Retirement Community to see if the community would support a campaign to expand the campus with things such as a memory support Green House Home and a Chapel/Community building.
- Adopted a No Firearms Policy.
- Trinity and Dugan received a 5 Star Rating from CMS.
- Martha Coker and Cedars received a 4 Star Rating from CMS.
- MSS' 4 skilled nursing campuses were selected for a Music & Memory pilot program which utilizes tablets as a way to engage elders.
- NextAge Mississippi launched handyman services.



Milestone Moments

- Flowers Manor's 40th Anniversary.
- Traceway Retirement's 15th Anniversary of the Green House development.
- The Martha Coker Green House Homes celebrated 10 years of service in Yazoo City.
- Riggs Manor's 20th Anniversary. Named the activity room for Dr. Clyde Muse & Dr. George Ball
- More than 3,000 people attended awareness events featuring comedian Chonda Pierce hosted by Wesley Meadows and Wesley Manor.
- Traceway employees, Tarlyn Gates and Marie Mister, were invited to present a Green House Convivium Training video and hold an information panel discussion alongside Steve McAlilly (MSS President/CEO) and Jill Wilson (Otterbein CEO) at the National Green House Conference.



Employee Endeavours

- Began using Insight Worldwide, a pre-employment assessment tool, for all campuses.
- MSS is in the top 1% of Healthiest You (telemedicine) usage for companies our size with an annual usage rate of 84.2% enrollment and an estimated savings in direct medical expenses of \$281,248.
- In 2018, there were 3 Certified Eden Associate Trainings, which yielded over 60 new Eden Associates. We also had two Reframing Dementia Trainings for elders, team and family members, which gave over 40 people a better understanding of how to care partner with a person living with forgetfulness.



Aldersgate Retirement Community was recognized nationally for its exemplary efforts in creating a culture of engagement and satisfaction. Holleran, the nation's leading research firm specializing in senior living and community engagement, named Aldersgate as a 2018 recipient of their new "Choice Community Award." The Choice Community Award recognizes organizations with strong cultures of engagement. Awards are granted by exceeding Holleran's "Engagement Index" benchmark with a mean score of 85 or higher, on a 100-point scale. This places all recipients within the top 15% of the more than 700 surveyed communities nationwide. Only two retirement communities were awarded this distinction.

2018 BOARD OF DIRECTORS & MEMBERS OF THE CORPORATION

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Vice-Chairman
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 Rev. Jimmy E. Criddle*
 Paula E. Drungole
 Hamp Dye*
 Alice Gorman
 Rev. Dr. Joe May*
 Frank A. Riley, Jr.*
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 Bill West
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 Rev. Vickie White
 William "Bill" D. Scott III, Past
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 Bennie Daniels, Jr., Past
 Chairman*

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 Randy Burchfield
 Fred Carlisle
 Kenny Dill, Sr.
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Jackie Granberry
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 Newt Harrison
 Harriet Hearn
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 Ellington F. Massey
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 Cheryl Penson
 Tom Pittman
 Larry Pupa
 Rev. Dr. Joey Shelton
 Sandy Slocum
 Dave Vincent
 Jay Wiygul

** Serves as
 Director &
 Member*

ALDERSGATE

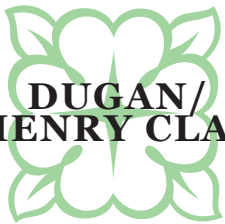


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 Vice-Chairman
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 Hargie Crenshaw
 Leslie Dunn
 Tony Fouts

Maurice H. Hall, Jr.
 Wanda Hastings
 Chris Lauderdale
 Jo Beth Maranto
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 Glenda Brinkley,
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Barbara Bryan
 Kay Coggins
 Bucky Kellogg
 Stacie Moore
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 Ben Rosenkrans

Bruff Sanders
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 Eluster Wicks

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 Vice-Chairman
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 Secretary
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 Ed Peacock, III
 Rodge Rodgers
 Tom Ross
 Maggie Tyner
 Neville Vanderburg



*Board Member Dave
 Vincent dancing with a
 Seashore Highlands Music
 & Memories resident.*

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 Van Ray,
 Vice-Chairman
 John Simmons,
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 Janice Adams

Emily Burton
 Debra Crook
 June Crow
 Floyd (Jet) Griffin, Jr.
 Helen Hendrix
 Penny Jackson
 Rita Sanders

Christy Vandevere

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Dennis Brooks
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Vice-Chairman
Bill Hines, Secretary
David Brevard

Marshall Briscoe
Kay Collins
Dana Finch
Dana Foster
Ann Milam
Paul Mize, III

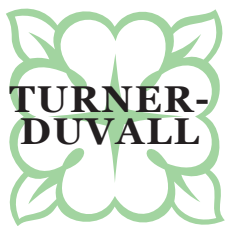
Thomas D. Murry
James Sloan
Lowell Walker, Jr.
Sally Enos Williams
Sandra Wright



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Chairman
Sammy Townsend,
Vice-Chairman
Ellender McClure,
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Secretary

David Allen
Victor Chatham
Nell Gray
Jimmy Holcomb
Steve Smith
Freddie C. Zehner



Board Member Jackie Granberry honors Dr. Clyde Muse & Dr. George Ball for their hard work.



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Linda Eaton, Secretary
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Cliff Norman
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Alan Sims
Cheryl Ward
Billie Wilhite



The Board of Directors, Members and Campus Board Members become advocates for the programs and services of MSS. Our most passionate pleas often come from these servant ministers. Here are some excerpts from a recent interview with Rev. Dr. Joe May about his views on the Sunday Fund benevolence program.

They have given so much to our communities and to our churches and this is just an opportunity to give back to them.

It's one life touching another life at the point and time when those persons need that support. It's a uniqueness to give them a sense of somebodiness and that they are not alone.

The Sunday Fund is important because I can love somebody who is in a need to be loved.



Finances

Faithful stewardship of
God's abundance



“Giving begets giving – the joy and passion of generosity inspire even greater acts of sharing and caring.” ~Dan R. Dick from *Beyond Money: Becoming Good and Faithful Stewards*

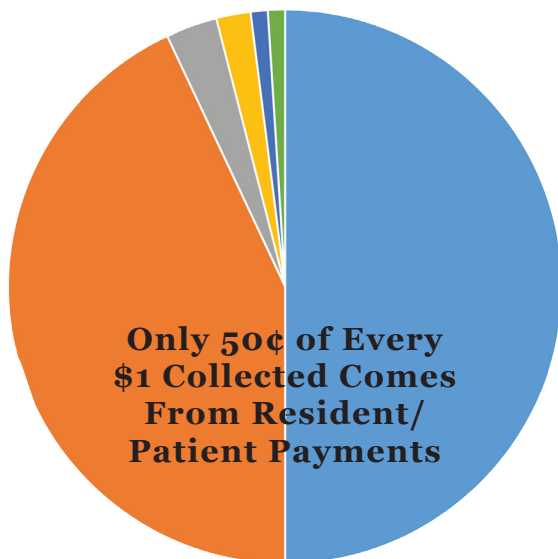
CONSOLIDATED STATEMENT OF FINANCIAL POSITION as of December 31

ASSETS	2018	2017	LIABILITIES AND NET ASSETS	2018	2017
Current Assets			Current Liabilities		
Cash	\$ 6,987,427	\$ 6,447,328	Payables and accruals	\$ 5,218,964	\$ 4,856,951
Receivables	2,794,777	2,749,839	Current portion of debt	2,618,908	2,597,822
Other current assets	2,060,916	2,187,540	Other current liabilities	622,770	618,476
Total current assets	<u>11,843,120</u>	<u>11,384,707</u>	Total current liabilities	<u>8,460,642</u>	<u>8,073,249</u>
Property and equipment, net	<u>52,330,263</u>	<u>54,195,811</u>	Long-term debt	<u>37,670,018</u>	<u>40,158,465</u>
 			Other liabilities	<u>10,310,843</u>	<u>9,992,136</u>
Other Assets			Total Liabilities	<u>56,441,503</u>	<u>58,223,850</u>
Replacement/other reserves	1,740,414	1,599,081	Net Assets		
Bond funds	643,411	1,286,420	Unrestricted	9,552,358	10,159,036
Endowment fund	3,045,803	3,087,542	Temporarily restricted	4,794,183	4,473,887
Other	1,185,033	1,303,212	Total net assets	<u>14,346,541</u>	<u>14,632,923</u>
Total other assets	<u>6,614,661</u>	<u>7,276,255</u>	 		
Total Assets	<u>\$ 70,788,044</u>	<u>\$ 72,856,773</u>	Total Liabilities and Net Assets	<u>\$ 70,788,044</u>	<u>\$ 72,856,773</u>

CONSOLIDATED STATEMENT OF ACTIVITIES for year ended December 31, 2018

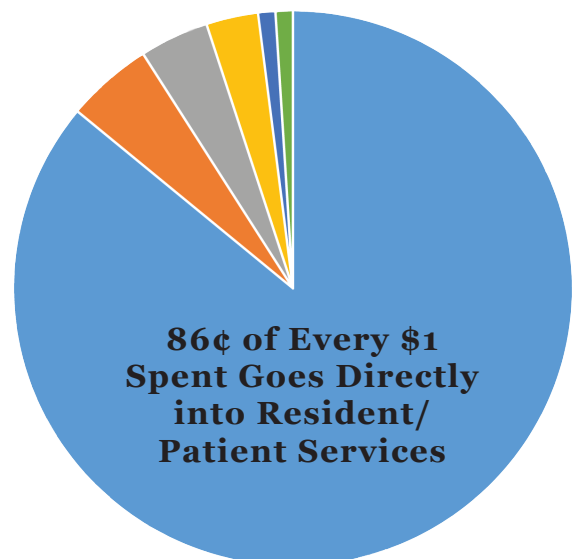
	Unrestricted	Temporarily Restricted	Total
Revenue, Gains and Other Support:			
Medicaid/Medicare payments in behalf of patients	\$ 26,844,676	\$ -	\$ 26,844,676
Resident/patient service payments	29,354,442		29,354,442
Ancillary support	2,735,633		2,735,633
Investment income	(35,768)	(71,869)	(107,637)
Sunday Fund gifts		384,461	384,461
Endowment Fund gifts		9,097	9,097
Other gifts	75,930	777,191	853,121
Other revenues	847,227		847,227
Net assets released from restrictions	778,584	(778,584)	-
	<u>60,600,724</u>	<u>320,296</u>	<u>60,921,020</u>
Expenses:			
Independent living and personal care facilities	21,120,542		21,120,542
Skilled nursing facilities	25,719,976		25,719,976
Ancillary support services	5,989,085		5,989,085
Outreach services	86,558		86,558
General and administrative	3,504,593		3,504,593
Marketing and development	616,925		616,925
Depreciation and amortization	4,169,723	-	4,169,723
	<u>61,207,402</u>	<u>-</u>	<u>61,207,402</u>
Increase (decrease) in net assets	(606,678)	320,296	(286,382)
Net assets, January 1, 2018	<u>10,159,036</u>	<u>4,473,887</u>	<u>14,632,923</u>
Net assets, December 31, 2018	<u>\$ 9,552,358</u>	<u>\$ 4,794,183</u>	<u>\$ 14,346,541</u>

Where Do Our Dollars Come From?



- Resident/Patient Payments 50¢
- Medicaid/Medicare Payments 43¢
- Federal housing Assistance 3¢
- Donor Gifts 2¢
- Investment Income 1¢
- Other Sources 1¢

What Are Our Dollars Used For?



- Resident/Patient Services 86¢
- Administration 5¢
- Property & Equipment 4¢
- Debt Services 3¢
- Marketing & Development 1¢
- Other Uses 1¢



Giving back...

At the end of the day, it's not about what you have or even what you've accomplished... it's about who you've lifted up, who you've made better. It's about what you've given back.

~ Denzel Washington



GRANTS

7 Grants were awarded to MSS totaling \$128,590 (10% of all donations).



EMPLOYEES

135 Employees across the state gave a total of \$40,860 to all funds.



EMPLOYEE ASSISTANCE FUND

67 employees gave \$4,750 in 2018 to support employees through the employee assistance program



2018 Sunday Fund TOP TWENTY

(by overall total church giving)

1. Yazoo City First UMC
2. Tupelo First UMC
3. Central UMC – Meridian
4. Christ UMC – Jackson
5. College Park UMC – Meridian
6. Cleveland First UMC
7. Columbus First UMC
8. Meridian First Baptist Church
9. Gulfport First UMC
10. Poplar Springs Drive UMC - Meridian
11. Galloway Memorial UMC – Jackson
12. Trinity UMC – Gulfport
13. Parkway Heights UMC - Hattiesburg
14. College Hill Baptist Church
15. Tunica UMC
16. Cokers Chapel UMC – Meridian
17. Church Hill UMC - Natchez
18. Leavell Woods UMC - Jackson
19. Oxford-University UMC
20. Rocky Hill UMC - Louisville



2018 Sunday Fund TOP TWENTY

(by average giving per church member)

1. College Park UMC - Meridian
2. Evergreen UMC - Nettleton
3. Yazoo City First UMC
4. Holly Bluff UMC
5. Rocky Hill UMC - Louisville
6. Victoria UMC
7. Leavell Woods UMC - Jackson
8. Church Hill UMC - Natchez
9. McLain UMC
10. Shrock UMC - Goodman
11. Enon UMC - Carrollton
12. Longview UMC - Starkville
13. Rocky Hill UMC - Pickens
14. Cokers Chapel UMC - Meridian
15. Cleveland First UMC
16. Washington UMC - Natchez
17. Merigold UMC
18. Webb-Sumner UMC
19. Louise UMC
20. Poplar Springs Drive UMC - Meridian

2018 Sunday Fund TOP TWENTY

A special “Thanks” to ALL the churches and individuals who supported the 2018 Sunday Fund Campaign through prayers and gifts. The above churches are recognized for being the TOP TWENTY Church Leaders in giving for 2018 to assist elders who needed financial assistance.

2018 Sunday Fund Top District – West Jackson District



CHURCHES

219 Churches
donated \$193,451
(or 50%) of all
Sunday Fund
giving in 2018.



SUNDAY FUND

\$384,461 was raised
for Sunday Fund in
2018, which
constitutes 31% of
all donations
MSS receives.

2018 HONOR CLUB DONORS

With **YOUR** help, MSS continues to provide much needed services to elders in Mississippi. Your loyalty and generosity are the bedrock of this life-changing work we simply could not do without the financial support of generous donors. It is our privilege to offer our **THANKS to ALL** those that made the Honor Club. The Top Three levels (which constitute 83% of total giving) are listed below and all other levels can be found on our website at www.mss.org. We also want to thank all our Friends who gave gifts under \$100 as well as those who wish to remain **ANONYMOUS**.

HONOR CLUB LEVELS

Virginia Thomas Founders	\$10,000 and above
Partners	\$5,000 to \$9,999
Associates	\$1,000 to \$4,999
Patrons	\$500 to \$999 - listed on www.mss.org
Benefactors	\$250 to \$499 - listed on www.mss.org
Advocates	\$100 to \$249 - listed on www.mss.org

**Member of a special group of donors who have given to MSS for 20 or more consecutive years. We are deeply appreciative of these donors who consistently support MSS elders year after year.*

Virginia Thomas Founders

Artz-White Foundation - Columbus
Mr. Lee Ashcraft, Jr.
Central UMC - Meridian*
Christ UMC - Jackson
Community Foundation of
Greater Memphis
CREATE Foundation
Ms. Beverly Babb Elliott
First National Bank of Clarksdale
Hernando UMC*
Mr. & Mrs. Joe Frank Lauderdale
Mr. & Mrs. Sam S. Lauderdale
Mrs. Martha R. Lemmons
Mr. Mathew W. Lipscomb III
Mary Brickell Circle
Mrs. Ann T. McCord
Mr. & Mrs. Tommy Murphy
Mr. Frank M. Patty, Jr.*
Dr. & Mrs. Robert L. Smith, Jr.
Mrs. Ygondine Sturdivant
Tupelo First UMC*
United Way of Northeast MS*
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Number of
residents:
1,438



Number of
People Served:
1,591



Number of
Volunteers: 2,038



Number Served
through Outreach: 142



Number of Residents
who received Charitable
and/or Government
Assistance: 518



Number of
Employees: 985



Average Age: 81

